



PUBLIC NOTICE
REFUND OF UNCLAIMED SECURITY DEPOSIT (SD) FOR PERMANENTLY DISCONNECTED CONSUMERS

The Hon'ble Odisha Electricity Regulatory Commission (OERC), vide its Retail Supply Tariff Order dated 24.03.2026, has introduced a **"One-Time Claim" Scheme** for all Permanently Disconnected (PD) consumers across the State of Odisha to claim their **unclaimed Security Deposit (SD)** lying with the Distribution Companies (DISCOMs).

All eligible PD Consumers under the jurisdiction of TP Southern Odisha Distribution Limited (TPSODL) are hereby requested to avail this opportunity.

A. Eligibility & Procedure:

1) The applicant is required to submit the duly filled-in application form available on the official website of TPSODL (www.tpsouthernodisha.com) at nearest Customer Care Centre.

2) The following documents and others as mentioned in the application form are required to be submitted.

I. **Proof of consumer identity:** Energy Bill / Money Receipt / Application Form submitted at the time of New Connection / Disconnection Form.

II. **Valid Identity Proof:**

a. If the applicant is an individual, submission of his/her Aadhaar Card as an identity proof is preferable. In case of non-availability of the same, any one of the Electoral Identity Card/Passport, Driving License / Ration Card along with any document showing photo identity / PAN Card is acceptable.

b. If the applicant is a company, trust, educational institution, government department etc., the application form is to be signed by a competent authority (e.g. Branch Manager, Principal, Executive Engineer, etc.) along with a relevant resolution/ authority letter of the institution concerned.

III. **Bank account details:** Cancelled Cheque / Passbook copy for digital refund. The Bank Account must be in the name of the Permanently Disconnected Consumer.

B. Mode of Refund:

After due verification and adjustment of outstanding dues, the balance Security Deposit (SD) if any shall be refunded **only through bank transfer**.

C. Validity of Scheme:

This scheme shall remain in force **up to 31st March 2027**.

For further details kindly visit our Customer Care Centre or contact our Call Centre (1912).